



SAINT VINCENT COLLEGE

Master of Science in Health Services Leadership

SPRING 2009 COURSE OFFERINGS

Spring Term 01/12/2009 – 05/07/2009

Mondays 4:00 – 6:30 pm

HSL 605 Quality Improvement

Location: Latrobe Hospital Faculty: Dr. Kunkle

An in-depth study of quality improvement philosophy, methodologies, tools, and issues related to quality improvement. Introduction to main approaches to operational improvement with an emphasis on quality standard setting, system design and organizational change strategies, reporting mechanisms, and effectiveness assessment. The relationship between quality improvement programs, risk management, and utilization review will be emphasized. In particular, this course will examine challenges facing the health care service industry to include waste and quality in the health care environment, application of the Toyota Way to the health care industry, and building the health care industry of the future. *Prerequisite: GCBA 690/HSL 575. (3 credits) (Cross-listed as GCBA 691)*

Tuesdays 4:00 – 6:30 pm

HSL 560 Organization Administration Theory

Location: Memorial Medical Center Faculty: Dr. Edmiston

Survey of organization theory as it relates to health services administration. Introduces key ideas in leadership, motivation, communication, human relations, decision-making, and policy formation. Special attention to how the individual, work group and organization interact to affect the accomplishment of both individual and organizational goals. This course will utilize case studies and provide opportunities to develop effective communication skills. *Must be one of the first four courses completed in the program. (3 credits)*

Tuesdays 4:30 – 7:00 pm

HSL 610 Strategic Management

Location: Saint Vincent College Faculty: Dr. Mertens

Strategic management involves utilizing the tools and techniques of strategic analysis to craft, implement, and execute organizational strategies. The central theme of this course is that an organization's chances for sustained success are greatly improved when managers (1) develop an astute, timely strategic "game plan" for running the organization and then (2) implement and execute the strategic plan with great proficiency. The overriding pedagogical objectives are to sharpen students' abilities to "think strategically" in a lean environment, to evaluate an organization's situation from the perspective of its competitiveness and performance prospects, and to draw sound conclusions about what actions an organization's management needs to take in light of all the relevant circumstances. (3 credits) (Cross-listed as GCBA 695)

Wednesdays 4:00 – 6:30 pm

HSL 550 US Healthcare Systems

Location: Latrobe Hospital Faculty: Dr. Zema

A comprehensive overview of the U.S. health care system covering structure, finance, governance, personnel, history, and cultural values. Examination of key problems and interactions with economic, technological, political, and social forces within the larger society to include the health care system's response to these influences. *Must be one of the first four courses completed in the program. (3 credits)*