

Survival & Success Beyond COVID-19

First Steps to Implementing Operational Excellence

Co-Sponsored
by:



Presented by:

**Master Black Belt
Janet Hammill**

Webinar Via Zoom

Friday, February 26, 2021

Program: 11:00 am – 12:00 Noon EST

Fee: No Fee

Preregistration Required

Register for First Steps to Implementing OE

You will receive a Zoom link prior to the presentation.

- Have you always wondered what it would take to implement new ways to improve your operations while engaging your people?
- Would you like to improve your customer experience?

This one-hour seminar will help your company/organization to begin the process of implementing operational excellence concepts to improve your probability of survival and success. Concepts are applicable to all industry sectors.

Learn How To:

- **Engage your workforce in understanding the value and commitment associated with operational excellence**
- **See value through the eye of the customer**
- **Build upon existing best practices**
- **Implement successful application of Lean Production and Six Sigma methods to building a stronger problem-solving workforce including uncovering and eliminating root causes in any industry**

Who Should Attend: Business Owners, Decision Makers, Managers, and Leaders from all levels of the company/organization

Questions or Additional Information: 724-537-4572
Email sbdc@stvincent.edu

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